

PARENT, CAREGIVER AND VISITOR



CODE OF CONDUCT

RATIONAL

An engaged community who share and live our school beliefs and values and who support our endeavours, is critical in helping us to build and maintain an effective school.

Appropriate conduct on and off school grounds by everyone is central to ensuring we achieve this goal. Our staff and students work to a Code of Conduct and this document is intended to provide similar guidelines for parents. Specifically, this Code of Conduct is intended to:

- provide a set of general principles to guide parents in their interaction with staff, students and other parents of Berry Springs Primary School;
- communicate the School's expectation as to how parents conduct themselves in the context of being a parent of Berry Springs Primary School; and
- explain how parents can direct their concerns. This Code is not intended to comprehensively address every situation but is a general guide only.

PERSONAL BEHAVIOUR

As a parent you are your child's biggest role model. Accordingly, the School expects a high standard of personal behaviour from parents, including, but not limited to, the following:

- Refraining from offensive, insulting or derogatory language or conduct when acting in the context of a parent of Berry Springs Primary School.
- Social media is not the vehicle for addressing concerns or criticism of school matters, staff, parents or students. Social media comments regarding school matters should be conducted in a positive manner.

INTERACTION WITH STAFF, OTHER PARENTS AND STUDENTS

- Parents are expected to interact civilly with staff, students and other parents at all times.
- Abusive language, raising your voice, insulting or violent behaviour to **anyone** on school grounds is not appropriate and will not be accepted
- Whilst interaction between students can be unruly it is not appropriate to discipline another parents' child whilst on school grounds. Physical contact can be an assault and is a serious matter. Parents with concerns about the interaction between students on school grounds must address their concerns to their child's class teacher or supervising teacher.
- Parents with concerns regarding their child's learning are encouraged to schedule a meeting with their child's teacher so concerns can be given the attention they deserve. Collection

and drop off is when staff are busiest and at these times, staff may not be able to give your concerns their full attention. Continuing concerns should be directed to the Principal.

QUERIES AND CONFLICT RESOLUTION

- The School will endeavour to assist parents to manage conflicts as best it can but can only do so if it is informed of such matters. In some circumstances parents are required by law to advise the School of areas of potential conflict, such as parenting and family court orders.
- Whilst there is no obligation to inform the school of other situations where parents may be in dispute (e.g. separation or other Court Orders in place between parents or people at the school) any information received of this nature will be treated in strict confidence.
- In any event, the School expects parents to behave lawfully on School grounds and observe the terms of any order, obligation or undertaking they may be subject to.

WHAT PARENTS CAN EXPECT FROM THE SCHOOL

- The School takes seriously any issues that are brought to its attention. If parents express their concerns to the School in confidence, parents can expect to be treated with courtesy and respect in order to try and resolve the matter.
- As a general guide, minor issues may be addressed (in private) with your child's teacher. Cases of inappropriate conduct or misconduct ought to be directed, in the first instance, to the School Principal.
- The Principal may wish to speak to you and then speak to your child's class teacher. If the issue concerns other parents or students, the Principal may speak to those persons as well, unless you express a desire for the matter to remain between you and the School.

WHAT WILL OCCUR IF I DO NOT ADHERE TO THE CODE OF CONDUCT

- It is not possible to categorically state what will constitute a minor issue, inappropriate conduct or misconduct. Each situation must be considered as it arises. However, in cases of serious or repeated misconduct the School may take steps to ban a parent from entry to School grounds and may, where appropriate, involve other authorities. With this guide in place it is hoped that parents can appropriately direct their concerns and contribute to a harmonious environment that reflects and builds on the School's core beliefs and values.

HOW WILL INNAPROPRIATE BEHAVIOUR BE FOLLOWED UP - FOLLOW CHART OF ACTION

